<<Insert date>>

To the WaterFix® Project Manager

As the owner of the property at << insert address of property being booked for WaterFix®>>:

* I consent to Sydney Water’s staff or licensed contractors entering this property for a WaterFix® appointment
* I confirm that I’ve read and agree to the WaterFix® terms and conditions
* I agree to pay for the goods and services provided and installed as part of this visit, according to the terms and conditions and rates specified in the *WaterFix*® *Schedule of services and charges.* I understand that these charges will be added to my Sydney Water bill.
* I will accept ownership and responsibility for the goods provided.

I understand that the <<tenant/managing agent>>, <<insert name>> will attend the appointment on my behalf and will sign the Sydney Water Completion of Work form, declaring that Sydney Water has completed the services agreed to at the time of booking.

(Please visit [sydneywater.com.au/WaterFix](https://www.sydneywater.com.au/SW/your-home/helping-you-save-water/waterfix-residential/index.htm) and list any products and services you wish to be included for replacement, eg taps, showerheads, toilets OR write ‘**none**’.)

I agree that a Sydney Water plumber will:

* check the property for leaks, advise of any required repairs and suggest water efficient devices (included in the call out fee)
* repair <<XXX>> (list all relevant fixtures or fittings)
* supply and install <<XXX>> (list all relevant products).

I understand that the WaterFix® team will call me on <<Insert phone number>> before starting any work if there are any changes to the agreed services that will incur extra charges.

Yours sincerely

<<Insert signature>>

<<Insert name>>